

INTERNET ACCESS RESOURCES FOR FAMILIES

Internet Essentials

Comcast's Internet Essentials (IE) program is offering families who meet certain criteria, two months of free internet service in response to coronavirus (COVID-19) related school closings.

The fastest way to take advantage of the two-months free offer is to sign up from a smartphone, tablet, or computer at https://www.internetessentials.com/covid19.

Xfinity Public Hot Spots

Xfinity has opened up all of their public hotspots to non-Xfinity customers. If you are within a coverage area, you can connect to the "xfinitywifi" WiFi, and accept the terms and conditions.

Visit https://www.xfinity.com/support/articles/open-xfinity-wifi-hotspots for more information.

T-Mobile / Metro PCS Customers

As of March 13, 2020, all T-Mobile and Metro by T-Mobile customers who have plans with data will automatically have unlimited smartphone data through May 13 (excluding roaming).

Visit https://www.t-mobile.com/support/account/covid-19-
https://www.metrobyt-mobile.com/ongoing-updates-covid-19#customers for more information.

OCTO Free Public WiFi

The DC Office of the Chief Technology Officer (OCTO) has installed hotspots in every Ward to provide convenient, citywide Wi-Fi Internet access.

Visit https://octo.dc.gov/wifi to find the nearest public WiFi spot to you.